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How to Access CTC via VPN with Mac OS 10.7x

Before you begin, please review the following:

- If you do not already have VPN permission, please fill out and submit a VPN Request Form from our website.
 - Steps 1 – 17 will only need to be completed once. After Sun Java has been installed or acknowledged by the VPN client (if already installed), you can start from step 18 to access CTC's VPN.
 - If you already have the Cisco AnyConnect VPN Client, start at step 18.
 - Do not delete the Cisco AnyConnect VPN Client. There is no way to retrieve and reinstall the client at this time.
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1. Open Safari and go to webvpn.ctcd.edu. Safari must be used for steps 1 – 17 (see *Figure I*).

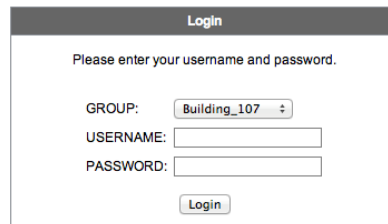
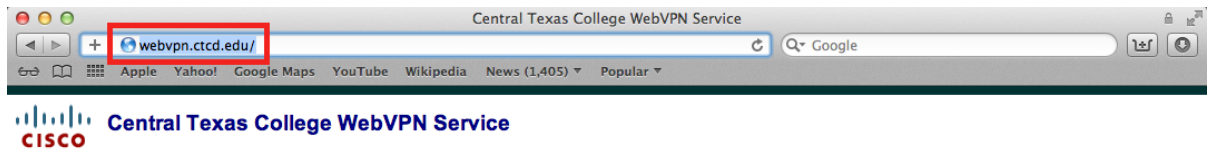
SUBJECT: IT Help Desk**DATE:** June 1, 2018**NAME:** How to Access CTC via VPN with Mac OS 10.7x**PAGE:** 2 of 16A screenshot of a login form titled 'Login'. The form contains the instruction 'Please enter your username and password.' Below this, there is a 'GROUP:' label followed by a dropdown menu showing 'Building_107'. Underneath are two input fields: 'USERNAME:' and 'PASSWORD:'. At the bottom of the form is a 'Login' button.

Figure 1

2. Insert your Active Directory name (first name.last name@ctcd.edu or first initial.last name@ctcd.edu) and password (see *Figure 2*). Contact the IT Help Desk if you need further assistance with your Active Directory credentials.

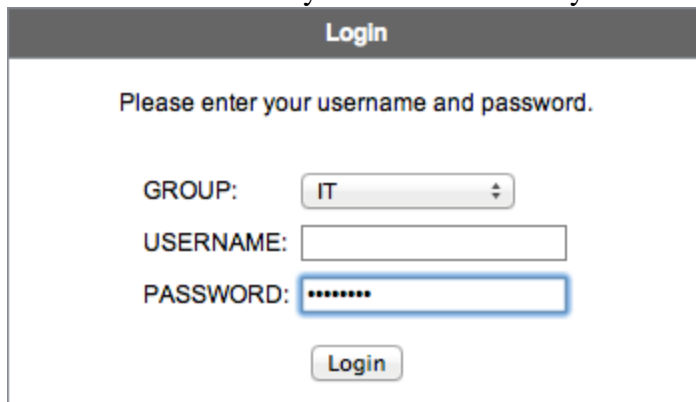
A screenshot of a login form titled 'Login'. The form contains the instruction 'Please enter your username and password.' Below this, there is a 'GROUP:' label followed by a dropdown menu showing 'IT'. Underneath are two input fields: 'USERNAME:' and 'PASSWORD:'. The 'PASSWORD:' field contains a masked password represented by seven asterisks. At the bottom of the form is a 'Login' button.

Figure 2

3. The client will begin preparing the connection. Wait for Sun Java to install (see *Figure 3*).

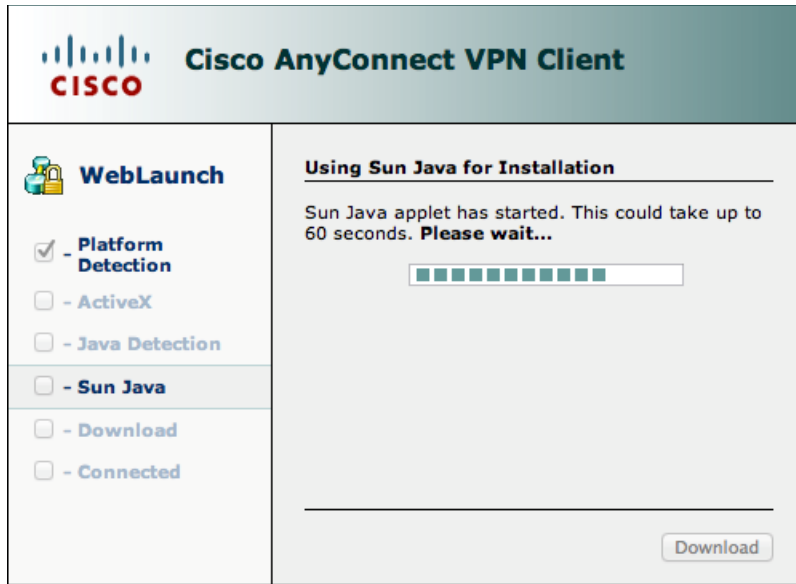
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Figure 3

4. (Note: If you have downloaded Sun Java previously, steps 4 – 6 do not apply to you. You will already have the necessary plug-in.)
During installation, the client may detect that you are missing a plug-in. Click 'Missing Plug-in' to install this plug-in (see *Figure 4*).



Missing Plug-in

Figure 4

- 5. Click 'Install' (see Figure 5).

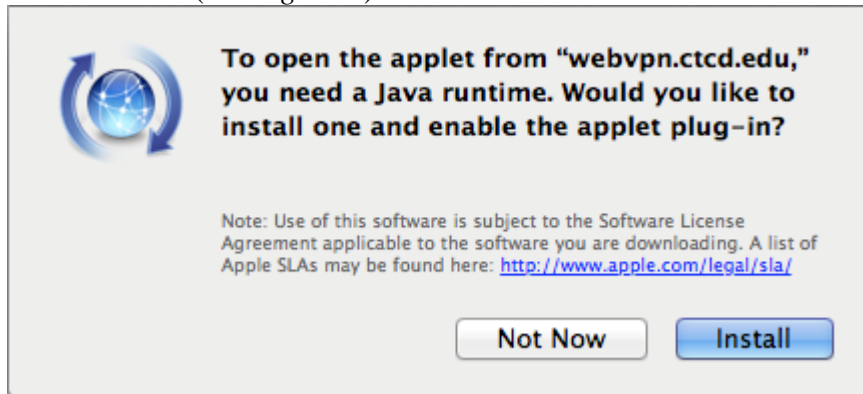


Figure 5

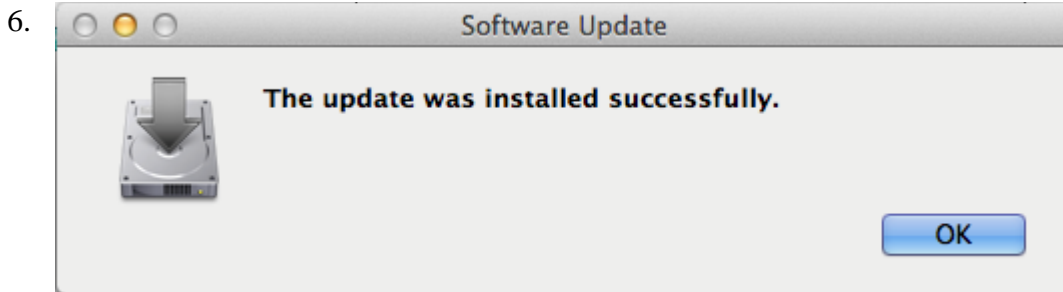
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Figure 6

7. Click 'Mac OS X 10.4+ (intel)' to begin downloading the VPN installer package (see *Figure 7*).



Figure 7

8. In the top, right corner of your window, you may view the progress of the downloading file. This program will save in your 'Downloads' folder (see *Figure 8*).

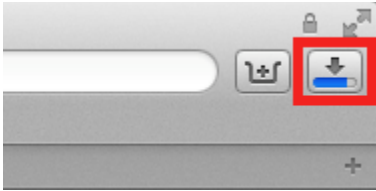
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Figure 8

9. In your 'Downloads' folder, in 'Finder,' open the newly downloaded file, 'vpnsetup.dmg' (see *Figure 9*).

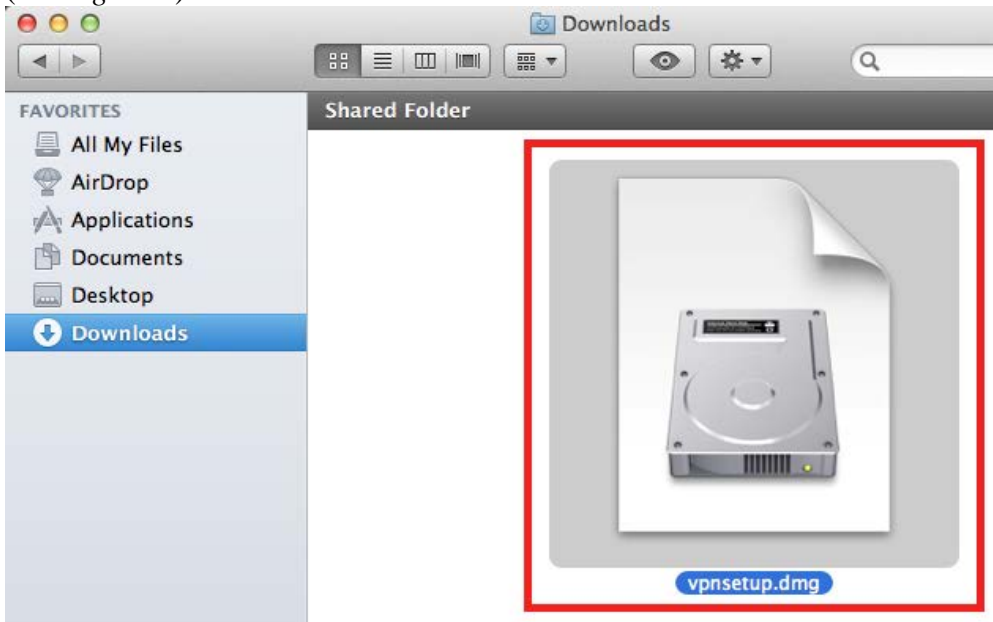


Figure 9

10. Select 'vpn-2.5.3055' (this number may change with version updates) under 'Devices' in the 'Finder's Sidebar.' Open the file 'vpn.pkg' (see *Figure 10*).

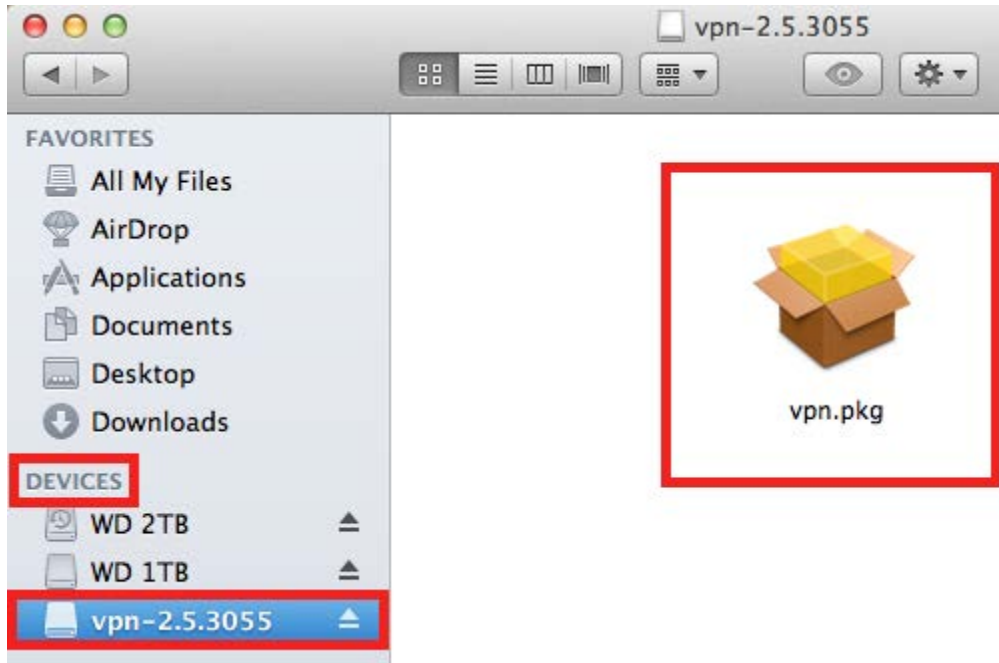


Figure 10

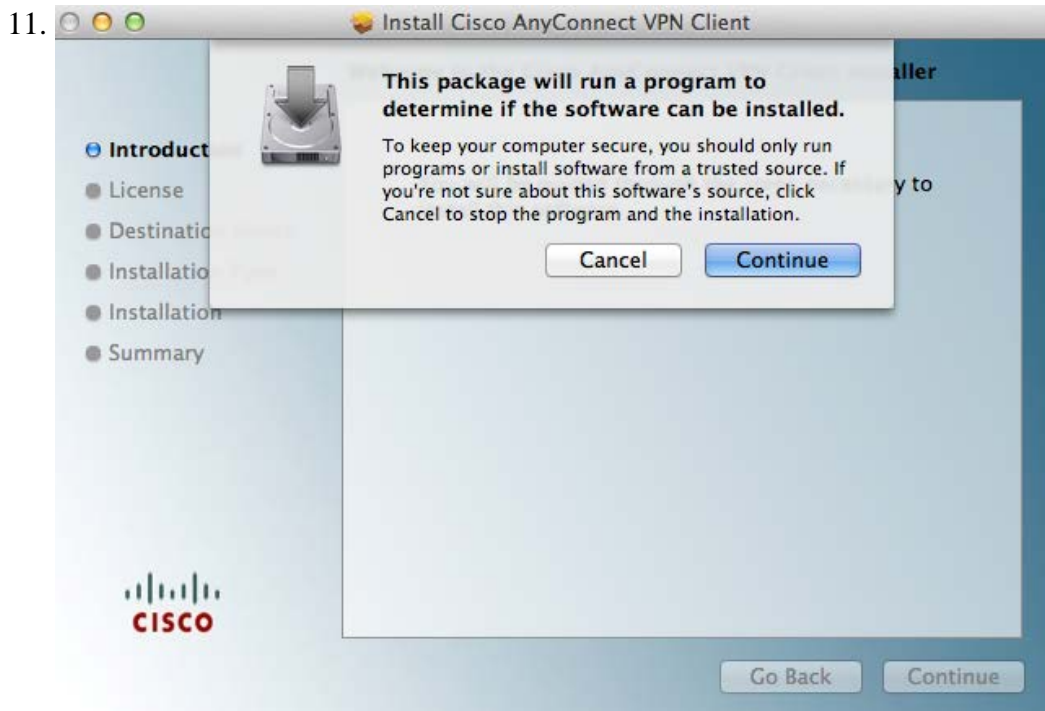


Figure 11

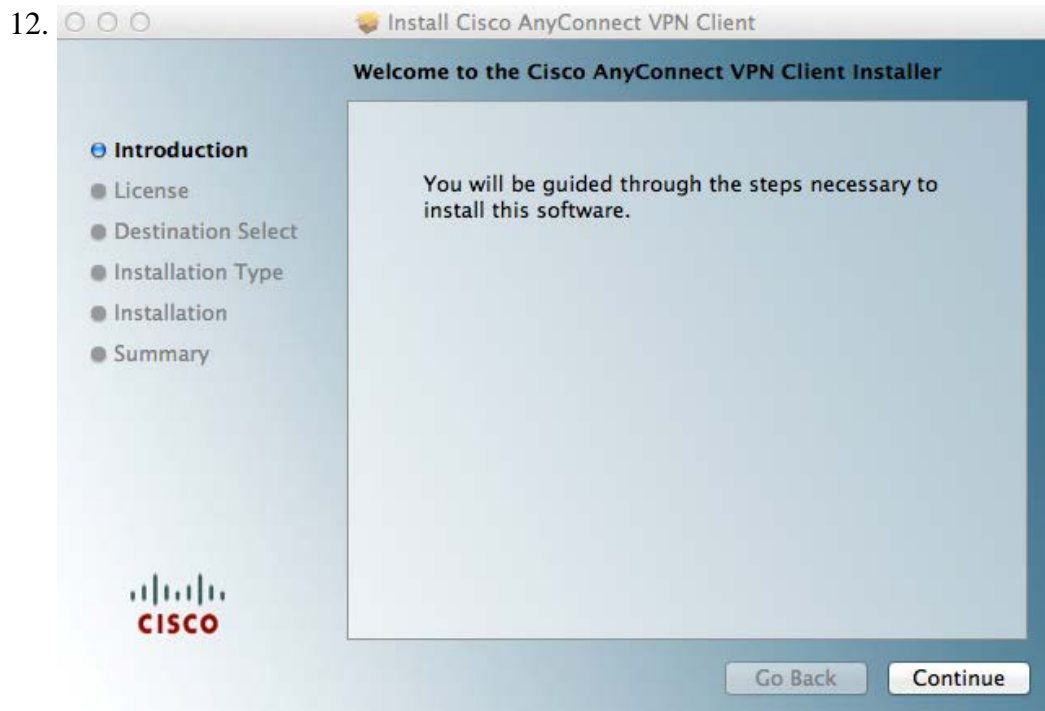


Figure 12

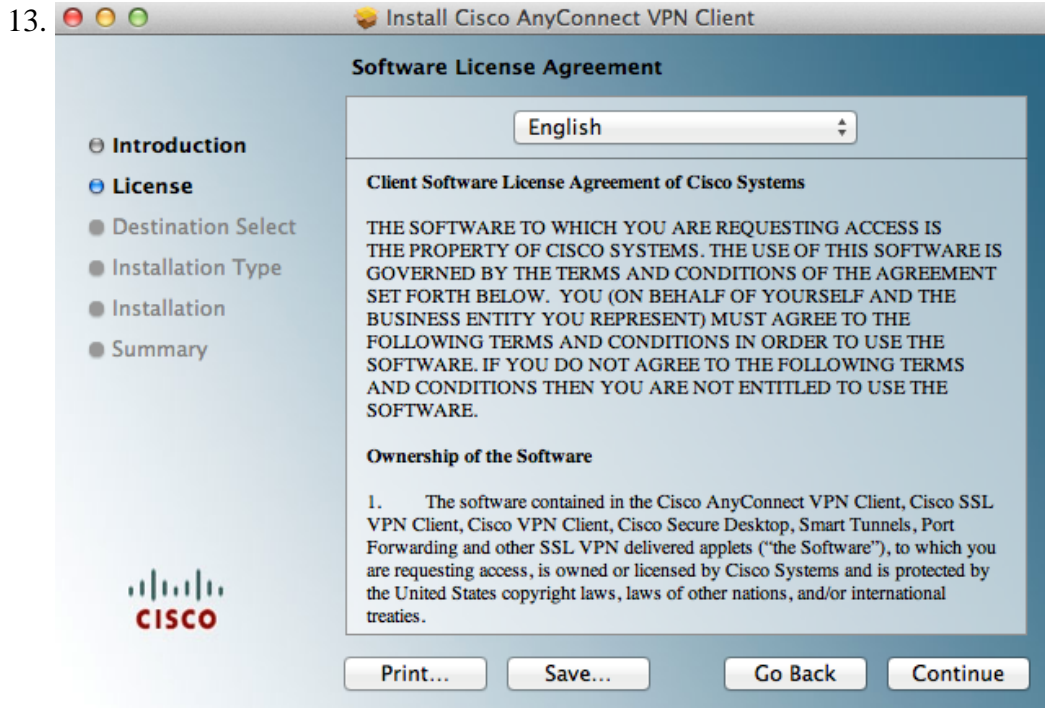


Figure 13

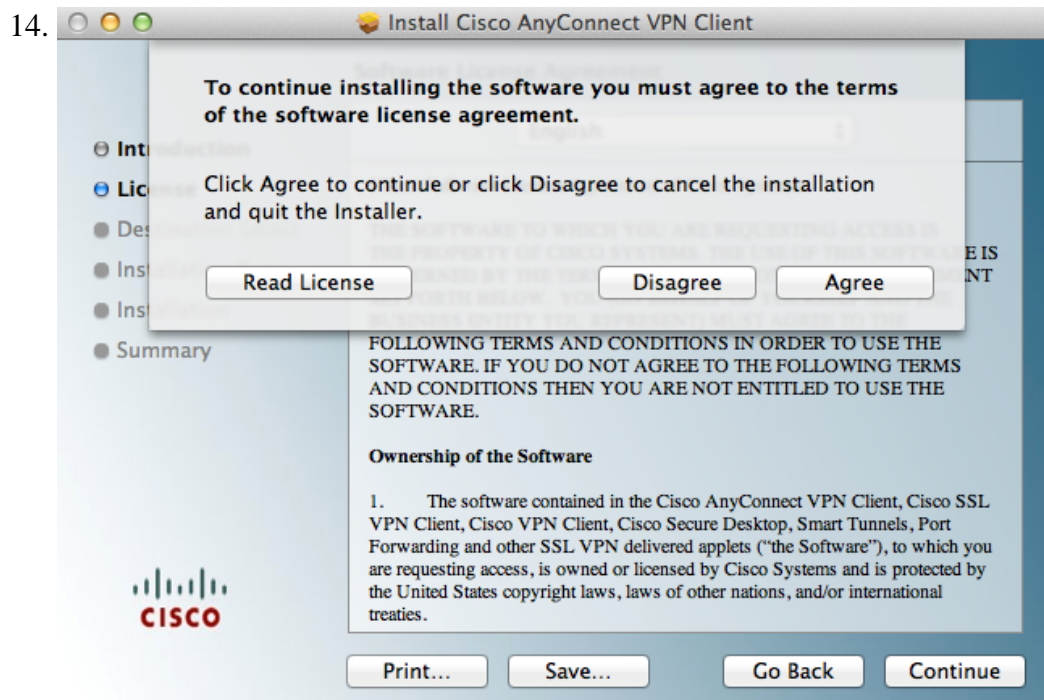


Figure 14

15. Begin installing the Cisco AnyConnect client software by clicking the 'Install' button (see *Figure 15*).

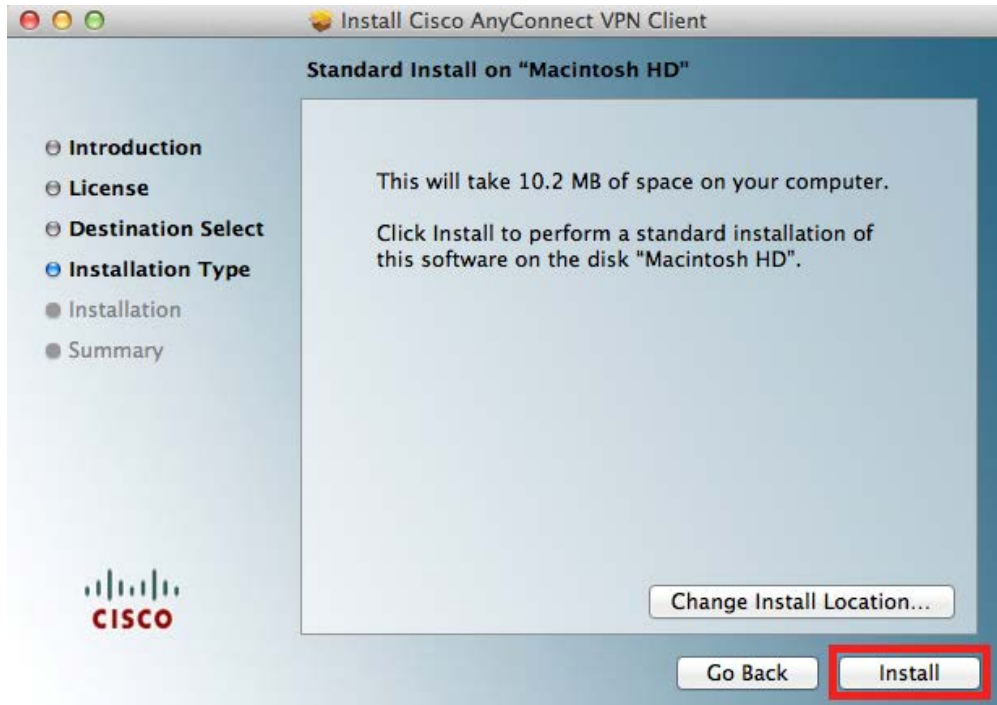


Figure 15

16. Insert your local computer credentials (see Figure 16).

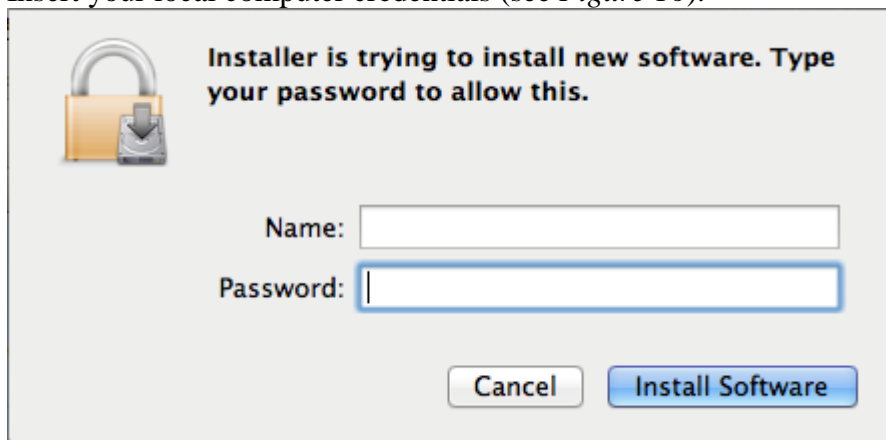


Figure 16

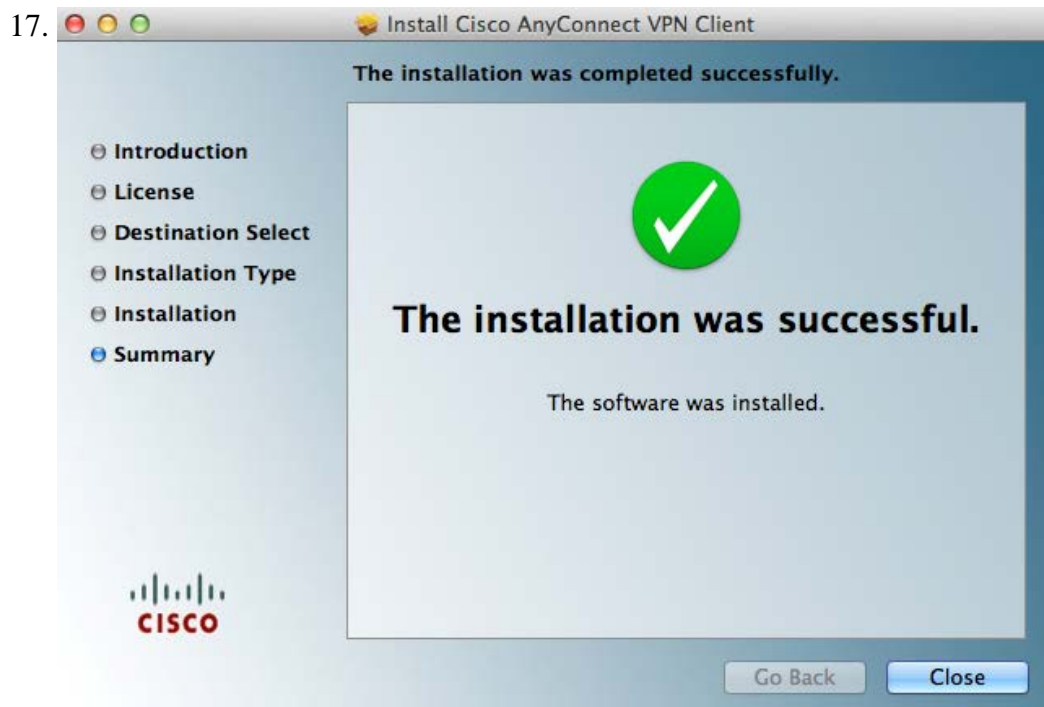


Figure 17

18. (Note: This is the point you will start at when accessing CTC via the VPN from now on.) Under 'Applications,' open the 'Cisco' folder (see *Figure 18*).

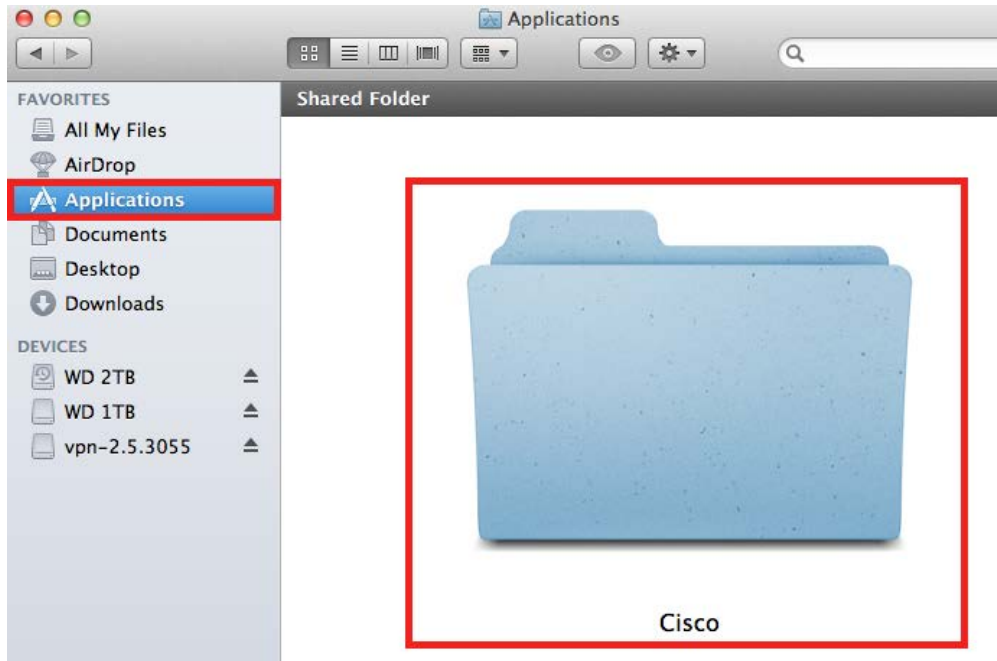


Figure 18

19. Launch the 'Cisco AnyConnect VPN Client' (see Figure 19).

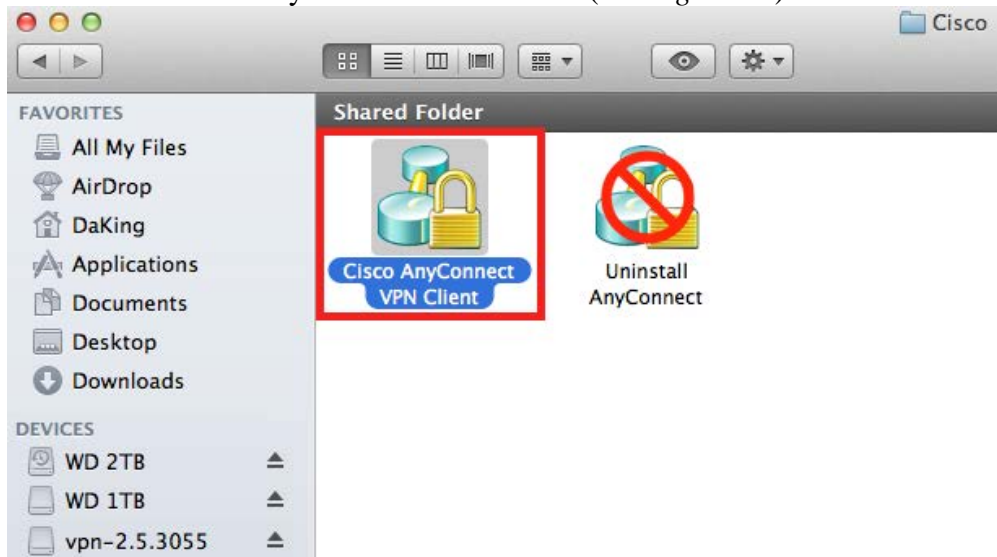


Figure 19

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20. Type webvpn.ctcd.edu into the 'Connect to:' area (see *Figure 20*).

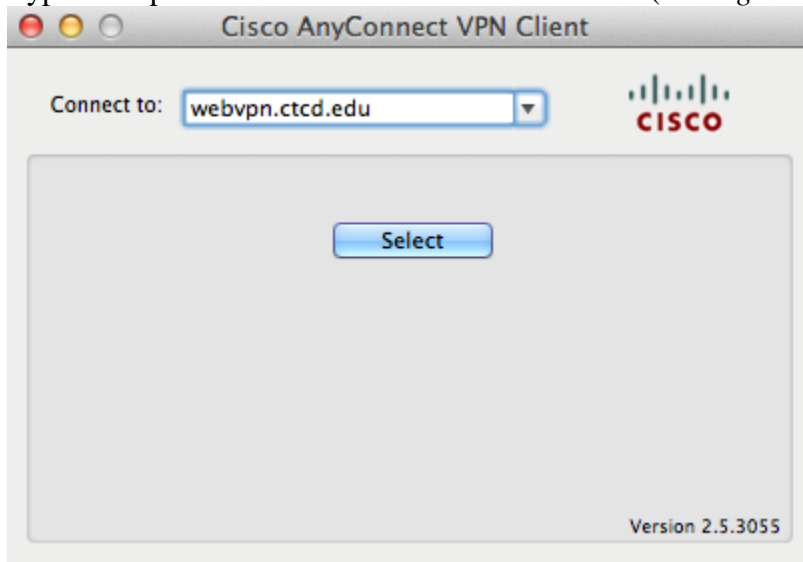


Figure 20

21. 21. Again, enter your Active Directory name (first name.last name@ctcd.edu or first initial.last name@ctcd.edu) and password (see *Figure 21*). Contact the IT Help Desk if you need further assistance with your Active Directory credentials.

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Figure 21

22. When you have successfully connected to CTC's VPN, the Cisco AnyConnect icon will appear in the status portion of the Universal Menu Bar (see *Figure 22*). (Note: Location of the icon will be dependent upon the number of status icons in your status bar.)



Figure 22

23. To disconnect, click the icon and select 'Disconnect' from the list (see *Figure 23*). To reconnect, repeat steps 18 – 23.

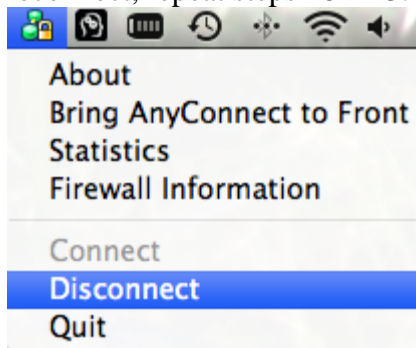


Figure 23