

How to Clear Your Browser's Cache

To load webpages faster, your browser saves images, documents, and other files to its cache. When these files become too outdated or too numerous, your browser will begin to feel sluggish or even load webpages incorrectly. An easy way to fix this problem is to clear your browser's cache.

If you are using Internet Explorer 11, you can clear your browser's cache by doing the following:

1. Select **Tools** from the **Menu Bar**. (If your **Menu Bar** is hidden, right-click a blank area at the top of your browser's window and turn the **Menu Bar** on by selecting it in the list that appears.)
2. Select **Delete browsing history...** from the drop-down list that appears (see *Figure 1*).

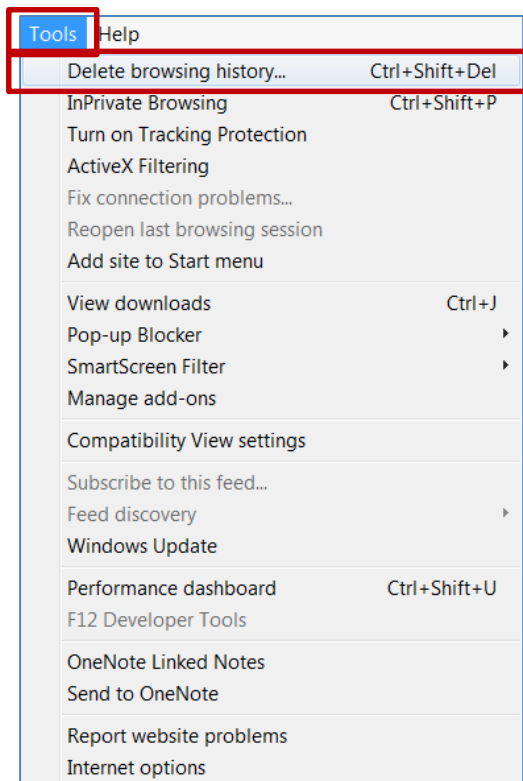


Figure 1

3. In the **Delete Browsing History** window, check or uncheck the boxes according to your preference. In this case, if you want to only delete your browser's cache, uncheck the top box and all other boxes below **Cookies and website data** (see *Figure 2*).

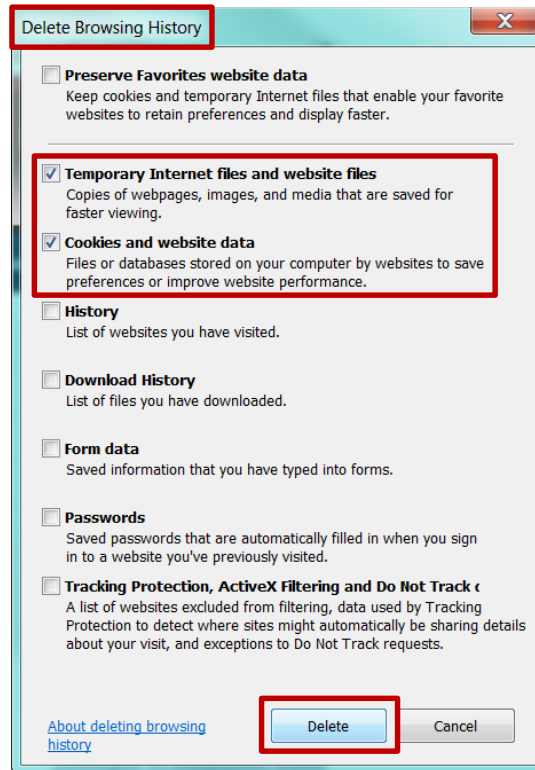


Figure 2

4. Click the **Delete** button when you are done.

If you are using Firefox, please read the following steps:

1. Select **Tools** from the **Menu Bar**. (If your **Menu Bar** is hidden, right-click a blank area at the top of your browser's window and turn the **Menu Bar** on by selecting it in the list that appears.)
2. Select **Options** (see *Figure 3*).

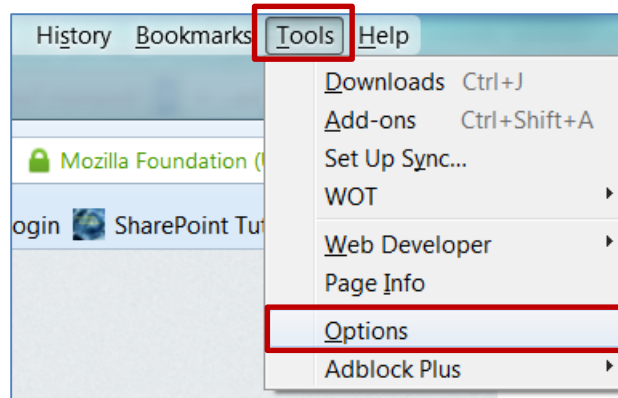


Figure 3

3. Open the **Advanced** tab in the **Options** window, and then open the **Network** tab (see Figure 4).

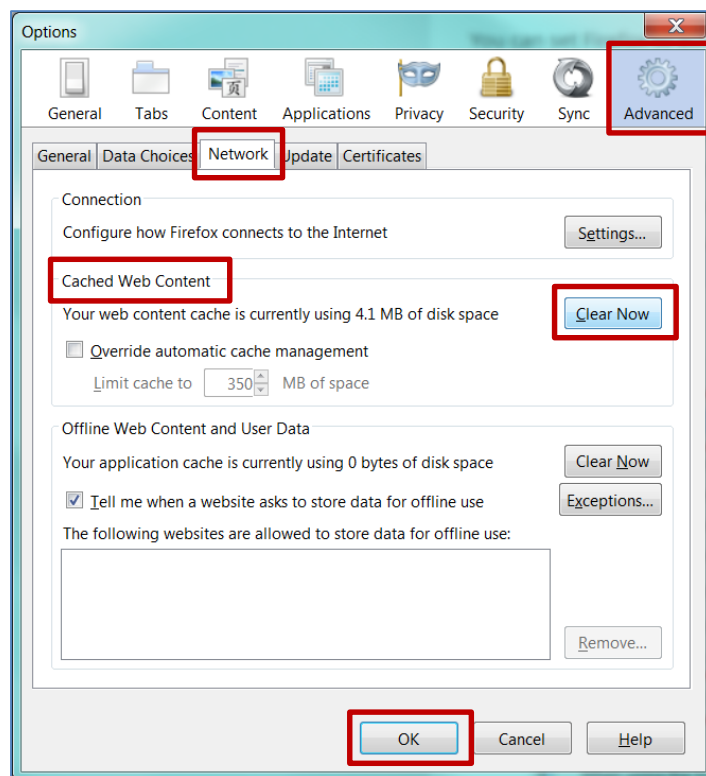


Figure 4

4. Click the **Clear Now** button that is located under the **Cached Web Content** section, and click **OK** after the cache has been cleared.